

## Meeting with Hafeena Part III

**Attendance:**Hafeena, Gerard, Manoo, Rozanne, Narain, Indra

**Date:** 5<sup>th</sup> November 2008

**Time:** 4.10 pm

1. Manoo asked why busses were not parking at New Era college or stopping at bank Islam.
2. Drivers seem to be unaware about the 15 minute schedule.
3. Yap suggested to led the drivers speak:
  - 3.1 Drivers say that it's mainly because of traffic jams
  - 3.2 Students often ask the drivers to wait while boarding the bus on campus, hence they get delayed.
  - 3.3 Students are disrespectful towards drivers, they even resort to swearing, and physical abuse
  - 3.4 If buses don't stop at undesignated stops, they block the buses.
  - 3.5 Students don't show bus coupons and ID's and have been vandalizing buses ( last case on 26/10/08, Sunday at Kajang KTM, 10 pm, DAB 2809)
4. Drivers to be instructed not to talk to students and not to wait for students on campus when the bus is leaving.
5. Weekend buses are usually packed and late, more than 30 mins late usually
6. If students call saying that they are at the Serdang bus stop, the buses can wait for up to 5 to 10 minutes. Prior to coming to ktm, buses should stop and park at New Era College.

7. Buses, should be punctual at all times, and if buses are full, back up buses should be called upon immediately and to arrive within 40 minutes.
8. Buses claimed to have not turned into TTS if they are packed.
9. Gerard suggested making a u turn at forest bar area for buses coming from campus – a change in the route. Yap said he will look into the matter.

Prepared by:

Approved By:

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(SA Secretary)

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