

Date: 14/10/08

Venue: F1A13

Time: 5.45 pm

Attendees: Douglas, Manoo, Rozanne, Yusri, Irfaan, Indra, people from SNS, and a few other random students.

What the students feel:

1. no place to go to make complaints regarding internet services in residence halls
2. students felt that the rm 65 activation fees was a rip off- Mr weng said that Rm 65 was used for checking the ports. Students still felt it was unreasonable.
3. Port 3 has been blocked by SNS due to the university security regulations as it generates spam. Poker and other facebook games have also been blocked. Mr weng said he will discuss with the IS.
4. Mr weng asked to come to the SNS counter
5. Students want to be able to pay for internet fees on a monthly basis.
6. Internet services are interrupted during rainy days.
7. SNS asked to upgrade and set the standards

Prepared by:

Approved By:

Verified by:

Indraveni.K

(SA Secretary)

Douglas Emmanuel T

(SA President)

Gerard Aloysius Francis

(SA Manager)